

PREVENTION

WORKS

Educate ■ Collaborate ■ Motivate

RESOURCE GUIDE

501 W. 3rd St., Suites 3 & 4, Sprinchorn Bldg.
Jamestown, NY 14701
Phone: 716-664-3608
Fax: 716-664-3661

51 E. 3rd St., Suite 2
Dunkirk, NY 14048
Phone: 716-366-4623
Fax: 716-366-4624

Quick Reference Helpline/Hotlines

Emergency: 911

AA / Al-Anon: 24 hr. Answering Service
716-856-2520

Addiction Help: www.recoveryconnection.org
1-800-993-3869

Substance Abuse & Mental Health Services Admin. (SAMHSA): Find help & treatment -
www.samhsa.gov/find-help 1-800-487-4889

Carts Public Transportation: 716-665-6466

Chautauqua County Crisis Services: (Alcohol, Substance Abuse & Mental Health 24 hr. Crisis Line)
1-800-724-0461

New York Hope Line: (Help for Alcoholism, Substance Use, & Problem Gambling) 1-877-8HOPENY (1-877-846-7369)

National Drug Helpline: (24 hr. Hotline)
1-888-633-3239

Nationwide Addiction Assistance Helpline:
(Residential Inpatient, Detox, Interventions, Extended Care)
24 hr. Hotline 1-800-559-9503

Narcotics Anonymous Hotline: 716-240-5983

Gamblers Anonymous Hotline: 1-855-222-5542

National Suicide Hotline: 1-800-SUICIDE (784-2433)

WNY Health & Human Services Info. Line: 2-1-1
www.211.org

Office of Addiction Services & Supports (OASAS): www.oasas.ny.gov (Find Support Services and Providers in your area for Prevention, Treatment, & Recovery. Credentialing Info.) For help & hope call 1-800-8HOPENY or text 467369. Free, confidential, 24/7. To search for treatment facilities near you visit <https://findaddictiontreatment.ny.gov/>

Domestic Violence/Rape Crisis: 24 hr. Hotline
(The Salvation Army, Jamestown, NY)
716-661-3897

Child Abuse Hotline: 1-800-342-3720

Missing Children's Hotline: 1-800-346-3543

National Runaway Switchboard: 1-800-786-2929

SAFE House for Runaways: 1-866-877-9647 or
716-661-9446

www.NYProblemGamblingHELP.org 716-833-4274

Poison Control: 1-800-222-1222

AIDS Services

Evergreen Health Services: 716-664-7855

AIDS/HIV Testing: 716-363-3660 or 1-866-604-6789

NYS AIDS/HIV/STD Hotline: 1-800-541-2437

Chautauqua County Dept. of Social Services

Jamestown: 716-661-8200

Dunkirk: 716-363-3550

Mayville: 716-753-4421

Chautauqua County Government/Helpful Numbers

Main Switchboard: 716-753-4000

County Executive: 716-753-4000

Health Dept.: 716-753-4314

Sheriff's Dept.: 716-753-2131



Local Alcohol & Substance Abuse Treatment Resources

Resource Name	Phone/Fax	Address
Chautauqua County Dept. of Mental Hygiene (County Clinic) – Outpatient <i>Chemical Dependency Services, Medical Assisted Treatment, & Mental Health Services for Individuals, Groups, Adults, Adolescents, & Families</i>	716-661-8330 Fax: 716-661-8364	200 E. 3 rd St. 5 th Floor Municipal Bldg. Jamestown, NY 14701
	716-363-3550 Fax: 716-753-8716	319 Central Ave., 2 nd Floor Dunkirk, NY 14048
UPMC Chautauqua WCA Jamestown – Outpatient Behavior Health: <i>Chemical Dependency & Mental Health, Individual, Group, Adult, Adolescent, & Family Services</i>	716-664-8625 Fax: 716-664-8621 General #: 716-664-8641	51 Glasgow Ave. Jamestown, NY 14701
UPMC Chautauqua WCA Jamestown – Inpatient Behavior Health: <i>Chemical Dependency Unit (13 beds)</i>	716-664-8620 Fax: 716-664-8621	207 Foote Ave., 4 th Floor Jamestown, NY 14701
Adolescent Mental Health/Chemical Dependency – Inpatient	716-664-8645	
UPMC Chautauqua WCA Dunkirk – Outpatient Behavior Health: <i>Chemical Dependency & Mental Health, Individual, Group, Adult, Adolescent, & Family Services</i>	716-363-0018 Fax: 716-363-0021	306 Central Ave., Suite 240 Dunkirk, NY 14048
TLC Health Network – Counseling, Suboxone, & Vivitrol Programs. (MAT) Detox NOT available.	716-595-3355 Fax: 716-595-3427	33 N. Main St. Cassadaga, NY 14718
	716-947-0316 Fax: 716-947-0215	6775 Erie Rd. Derby, NY 14047
TLC Health Network – Inpatient <i>Behavioral Health and Substance Use Treatment Services</i>	716-947-7000 or 716-951-7239	845 Main Road Irving, NY 14081
The Resource Center – Mental Health Counseling, Psychiatric Services/Outpatient Suboxone Clinic (MAT)	716-661-1590 Fax: 716-661-1495	880 E. 2 nd St. Jamestown, NY 14701
	716-366-7660 Fax: 716-366-0501	186 Lake Shore Dr. W. Dunkirk, NY 14048
PROS (Personalized Recovery Oriented Services) – <i>personalized recovery program that provides substance use and mental health counseling (provided by The Resource Center).</i>	716-661-1511 Fax: 716-661-1534	880 E. 2 nd St. Jamestown, NY 14701
	716-366-7660 Fax: 716-366-0501	186 Lake Shore Dr. W. Dunkirk, NY 14048
Evergreen Health: Southern Tier Services – (HIV & Hepatitis C Testing, Syringe Exchange, Opioid Overdose & Response Training, & Care Coordination) No appointment needed.	716-541-0678 Fax: 716-484-2295	31 Water St., Door #14 Jamestown, NY 14701 Monday – Friday: 10 am – 4 pm
The Chautauqua Center – Family Medical Practice/Wellness Center, Behavioral Health Counseling, Substance Use Services, Medication Assisted Treatment (Suboxone) (MAT)	716-363-6050 Fax: 716-363-6851	319 Central Ave., Suite B. Dunkirk, NY 14048
	716-484-4334 Fax: 716-484-4335	107 Institute St. Jamestown, NY 14701
Family Health Medical Services – Behavioral Health Services, Suboxone Program (MAT)	716-338-0022 Fax: 716-753-5367	103 Allen St. Jamestown, NY 14701
	716-753-7107 Fax: 716-753-5367	95 E. Chautauqua St. Mayville, NY 14757

Local Recovery Resources

Resource Name	Phone/Fax	Address
A Fresh Start - <i>Their goal is to help bring awareness & transitional housing to people in the community trying to escape addiction & live a life free from dependency.</i>		www.afreshstartny.org
Alcoholics Anonymous 511 Clubhouse – Meetings Daily	716-484-1544	511 E. 2 nd St. Jamestown, NY 14701

Addiction Response Ministry – To attend “We Believe” or “Clean Sober & Saved” meetings see meeting schedule online: https://www.addictionresponseministry.com/attend-meetings.html	716-222-0299 Contact Person: Pastor Clark 716-785-1190	1006 W. 3 rd St. Jamestown, NY 14701 For general information: addictionresponseministry@gmail.com
Eagles Nest Respite - A 1-5 day stay hospital diversion program (18+) operating in a bed and breakfast style house for people going through psychological crisis. The goal is to provide recovery-oriented, trauma-informed peer & formal support in a community setting.	Main Line: 1-844-421-1114 Alternative Number: 716-241-4605	kirsten.vincent@housingoptions.org
Mental Health Association in Chautauqua County Syringe drop off location.	716-661-9044 Fax: 716-661-9045	Gateway Bldg., Door 14 31 Water St., Suite 7 Jamestown, NY 14701
Oxford House Inc. – The Oxford House provides an independent, supportive, & sober living environment. Home for recovering men & women.	Kim Carlson: 716-499-5070	www.oxfordhouse.org Check for vacancies. (Jamestown, NY & Regional areas)
PROS (Personalized Recovery Oriented Services) – personalized recovery program that provides substance use and mental health counseling (provided by The Resource Center).	716-661-1511 Fax: 716-661-1534 <hr/> 716-366-7660 Fax: 716-366-0501	880 E. 2 nd St. Jamestown, NY 14701 <hr/> 186 Lake Shore Dr. W. Dunkirk, NY 14048
Waterfront Residence SOCR – A 14-bed group home that serves individuals recovering from mental illness and chemical dependency.	716-664-4313	2 W. Duquesne St. Celeron, NY 14720

Regional Alcohol & Substance Abuse Treatment Resources

Resource Name	Phone/Fax	Address
BryLin Hospital – Inpatient Mental Health Care for Children, Adolescents, & Adults	716-886-8200 Fax: 716-886-1986	1263 Delaware Ave. Buffalo, NY 14209
BryLin Behavioral Health Center – Outpatient Mental Health Care for Adults	716-632-5450 Fax: 716-634-1098	531 Farber Lakes Dr., Suite 201 Williamsville, NY 14221
BryLin Behavioral Health Center – Outpatient Substance Use Disorder Clinic for Adolescents & Adults	716-633-1927 Fax: 716-633-6376	531 Farber Lakes Dr., Suite 202 Williamsville, NY 14221
ECMC Detoxification Unit – Inpatient Residential Rehab Program, Detox, Suboxone Physician	716-898-3000 For Hearing Impaired: 716-898-3200	462 Grider St. Buffalo, NY 14215
Downtown Alcoholism Clinic: ECMC – Outpatient Alcohol Treatment, COA’s, Adolescents, Significant Others, Suboxone Physician	716-883-4517 Fax: 716-882-6278	1285 Main St. Buffalo, NY 14209
Northern Erie Clinical Services – Outpatient Substance Abuse Clinic, Suboxone Physician	716-874-5536	2282 Elmwood Ave. Kenmore, NY 14217
Haven House – Child & Family Services www.cfsbny.org/programs/haven-house/	716-842-2750 Fax: 716-842-0668	330 Delaware Ave. Buffalo, NY 14202
Horizon Health Services/ Horizon Village – 18+ Residential Drug Rehab	716-731-2030	6301 Inducon Dr. East Sanborn, NY 14132
Horizon Health Services/ Freedom Village – Intensive drug use disorder treatment to those served in the military/ have PTSD or mental health disorders.	716-250-1860	6331 Inducon Dr. East Sanborn, NY 14132

Horizon Health Services/ Terrace House – Residential facility - Includes medically supervised detox. Inpatient/ Outpatient services.	716-854-2444	291 Elm St. Buffalo, NY 14203
Mid-Erie Counseling & Treatment Services – Outpatient Services & Group Therapy	716-895-6700	1526 Walden Ave., Suite 400 Cheektowaga, NY 14225
John L. Norris Addiction Treatment Center – Inpatient Treatment for Deaf and Hard of Hearing Individuals	1-585-461-0410 Fax: 1-585-461-4545	1732 South Avenue Rochester, NY 14620
Reflections Recovery Center – A treatment program for both men & women (18+) recovering from dependence on alcohol or other drugs.	716-514-5700	521 East Ave. Lockport, NY 14094
Renaissance Addiction Services: Renaissance Campus – Long-term Residential Chemical Dependency Treatment Facility Kids Escaping Drugs – Residential treatment program for youth & adolescents	716-821-0391 716-827-9462	920 Harlem Rd. West Seneca, NY 14224
The First Step Center – Residential facility (24 beds) that serves people with substance use disorders	716-285-3421 Fax: 716-285-3438	2470 Allen St. Niagara Falls, NY 14303
Family Services of Warren County – Mental Health and Substance Use Services and Outpatient Program	814-723-1330	589 Hospital Dr., Suite E North Warren PA, 16365
Beacon Light Behavioral Health Systems – Behavioral Health and Chemical Dependency Services for Adults, Children, and Families. Residential facilities available.	814-723-1832	1885 Market St. Warren, PA 16365

Opiate Maintenance Treatment Services + Medicated Assisted Treatment (MAT)

Resource Name	Phone/Fax	Address
TLC Health Network – Counseling, Suboxone, & Vivitrol Programs. Detox NOT available.	716-595-3355 Fax: 716-595-3427 716-947-0316 Fax: 716-947-0215	33 N. Main St. Cassadaga, NY 14718 6775 Erie Rd. Derby, NY 14047
The Resource Center – Mental Health Counseling, Psychiatric Services/Outpatient Suboxone Clinic PROS (Personalized Recovery Oriented Services)	716-661-1590 Fax: 716-661-1495 716-366-7660 Fax: 716-366-0501	880 E. 2 nd St. Jamestown, NY 14701 186 Lake Shore Drive W. Dunkirk, NY 14048
Family Health Medical Services – Behavioral Health Services, Suboxone Program	716-338-0022 Fax: 716-753-5367 716-753-7107 Fax: 716-753-5367	103 Allen St. Jamestown, NY 14701 95 E. Chautauqua St. Mayville, NY 14757
The Chautauqua Center – Family Medical Practice/Wellness Center, Behavioral Health Counseling, Substance Use Services, Medication Assisted Treatment (Suboxone)	716-363-6050 Fax: 716-363-6851 716-484-4334 Fax: 716-484-4335	319 Central Ave., Suite B. Dunkirk, NY 14048 107 Institute St. Jamestown, NY 14701
Drug Abuse Research & Treatment (DART)	716-884-9101	1237 Main St. Buffalo, NY 14209
Esper Treatment Center	1-814-459-0817 Fax: 1-814-455-2371	25 W. 18 th St. Erie, PA 16501
Niagara Falls Outpatient Clinic & Methadone Maintenance Treatment Program	716-278-8110 Fax: 716-278-8111	1001 11 th St. Niagara Falls, NY 14301
PATHWAYS (Dept. of Sisters of Charity Hospital)	716-862-1330 Fax: 716-836-5028	158 Holden St. Buffalo, NY 14214

Strong Memorial Hospital – Opioid Treatment Program/ Outpatient Chemical Dependency Services	1-585-275-5400	601 Elmwood Ave. Rochester, NY 14642
Saint Louise Methadone Treatment Program	716-856-8411	209 Niagara St. Buffalo, NY 14201
Stutzman Addiction Treatment Center	716-882-4900	360 Forest Ave. Buffalo, NY 14213

Prevention Providers

Resource Name	Phone/Fax	Address
Allegany Council on Alcoholism & Substance Abuse, Inc. (ACASA)	1-585-593-6738	76 Park Ave. Wellsville, NY 14895
Prevention Works (formerly known as the Chautauqua Alcohol & Substance Abuse Council – CASAC)	716-664-3608 Fax: 716-664-3661	501 W. 3 rd St., Suites 3 & 4 Jamestown, NY 14701
HOPE Chautauqua (A Substance Abuse Prevention Coalition)	716-366-4623 Fax: 716-366-4624	51 E. 3 rd St. Dunkirk, NY 14048
Tobacco Prevention Services		
Council on Addiction Recovery Services, Inc. (CARes)	716-373-4303 Fax: 716-373-4327	201 S. Union St., PO Box 567 Olean, NY 14760
Erie County Council for the Prevention of Alcohol & Substance Abuse (ECCPASA)	716-831-2298	1625 Hertel Ave. Buffalo, NY 14216
Prevention Focus	716-884-3256	69 Linwood Ave. Buffalo, NY 14209
WNY United Against Drug & Alcohol Abuse	716-821-7722	1195 Niagara St. Buffalo, NY 14213

Chautauqua County Rx Drug Drop-off Boxes

Chautauqua County Sheriff's Office 15 E. Chautauqua St. Mayville, NY	Fredonia Police Dept. 9 Church St. Fredonia, NY	Dunkirk Police Dept. 342 Central Ave. Dunkirk, NY	Town of Ellicott Police Dept. 215 S. Work St. Falconer, NY	Jamestown Police Dept. 201 E. 2 nd St. Jamestown, NY	Lakewood/ Busti Police Dept. 20 W. Summit St. Lakewood, NY
Westfield Police Dept. 23 Elm St., Eason Hall Westfield, NY	Silver Creek Court Clerk's Office 172 Central Ave. Silver Creek, NY	TOPS Pharmacy 3955 Vineyard Dr. Dunkirk, NY	TOPS Pharmacy 2000 Washington St. Jamestown, NY		

Job Title	Prevention Works Staff & Email	Dunkirk Phone & Ext. (716-366-4623) Or Direct Line	Jamestown Phone & Ext. (716-664-3608)
Executive Director	Melanie Witkowski melanie@preventionworks.us	Ext. 101 716-366-8364	Ext. 233
Associate Director	Laurie Reynolds laurie@preventionworks.us		Ext. 236
North County PAX Coordinator	Natasha Battle natasha@preventionworks.us		Ext. 231
North County PAX Prevention Educator	Amy Beato amy@preventionworks.us	Ext. 103 716-363-2048	
Director of Training Services	Kathleen Colby kjcolby@preventionworks.us		Ext. 226
Outreach Specialist	Kari Huels kari@preventionworks.us	Ext. 104 716-363-2049	
Jamestown Office Manager	Jamison Jaffray jamison@preventionworks.us		Ext. 225
Prevention Educator	Hannah Jaroszynski hannah@preventionworks.us		Ext. 232
South County PAX Coordinator	Tracy Jespersen tracy@preventionworks.us		Ext. 230
South County PAX Prevention Educator	Waverly Lancer waverly@preventionworks.us	Ext. 106 716-363-2056	
Fiscal Assistant/ Media Coordinator	Susan Lepley susan@preventionworks.us		Ext. 227
DFC Project Director/ Coalition Coordinator	Kelley Potter kelley@preventionworks.us	Ext. 105 716-363-2051	
Prevention Educator	Lucy Price lucy@preventionworks.us	Ext. 102 716-363-2038	
Prevention Educator	Alex Rodriguez alex@preventionworks.us		Ext. 224
Administrative & Support Services Coordinator	Afroula Snell afroula@preventionworks.us	Ext. 100 716-363-2032	
Impaired Driver Program Director	Kathleen J. Stornes kstornes@preventionworks.us		716-483-3970
Prevention Educator	Emily Van Wey emily@preventionworks.us		Ext. 228
Director of Programs & Services	Trish Whetstone trish@preventionworks.us		Ext. 235